

## **Frequently Asked Questions about the Coronavirus**

Additional measures have been taken throughout the Netherlands, including Noordwijk, to prevent the spread of the COVID-19 virus. Read all this information carefully before you visit Noordwijk. Visit the website of the National Institute for Public Health and the Environment (RIVM) for current information.

### **Is it safe to travel to Noordwijk?**

Regarding the topic of travel safety, which is currently for sure an important issue for you, we refer to the information provided by your own home country's foreign ministry. This one provides you with the most up-to-date information on travel and safety information for the Netherlands.

### **Are facilities such as attractions, museums, restaurants, cafés, theaters and other tourist spots in Noordwijk still open?**

In response to the coronavirus, the Dutch government has decided to take additional measures: Meetings of more than 100 people are canceled in the Netherlands. In addition, facilities such as museums, sights, theaters, restaurants and cafés are currently closed in Noordwijk. These measures are valid up to and including April 6, 2020. We therefore recommend taking a look at the website of the respective institution for receiving the latest information.

### **Will events in Noordwijk and Noordwijkerhout still take place as planned?**

In response to the coronavirus, the Dutch government has decided that all gatherings of more than 100 people are prohibited up to and including April 6, 2020. For this reason, also many events in Noordwijk have been canceled or postponed. We strive for keeping the [event overview](#) on our own website as updated as possible. We also recommend informing yourself on the website of the respective organisation in advance.

### **Are supermarkets and shops in Noordwijk still open?**

Supermarkets and shops are open. Everyone in the Netherlands is asked to keep a distance of 1.5 meters from each other where possible. Also when shopping.

### **Are VVV Noordwijk and Noordwijkerhout still open?**

Because of the measures surrounding the Corona virus, the [VVVs in Noordwijk and Noordwijkerhout](#) are closed from now until further notice. We consider it our responsibility to you, society and our staff to minimize the chance of transfer. We remain available during office hours (remotely) for information. The VVV Noordwijk can be reached by phone for questions from Monday to Saturday from 10:00 am to 3:00 pm on telephone number (0031) (0) 252 372 096.

### **I made a booking / reservation in Noordwijk. Can I still change or cancel my booking or reservation?**

For questions regarding your booking or reservation, you can directly step into contact with the accommodation you planned to stay at. Also, you can contact your travel insurance company to receive information about the conditions regarding a possible trip cancellations.

### **Are campsites and holiday parks in Noordwijk open?**

Campsites and holiday parks may be open, provided that the park and the guests comply with the established measures of the RIVM. The park must take measures to ensure that people keep a distance of one and a half meters from each other.

Check the website of the campsites and holiday parks for additional information and the measures per park.

The holiday parks are spacious and the holiday homes have a spacious garden, so you do not have to come into contact with other holiday guests.

We do ask you not to book a holiday if you, or people in your close environment have symptoms of the coronavirus. Request to change it if you have already booked a holiday. This is necessary for the health of other guests and staff. Please contact your host and discuss how you can postpone or change a reservation. We hope for your understanding and cooperation and look forward to receiving you at a later time in our beautiful Noordwijk.

Are you on holiday in Noordwijk? As a tourist, take responsibility and follow the measures against the corona virus. Help prevent contamination:

- Wash your hands regularly with soap and water: before eating, after using the toilet and after coughing, sneezing or blowing your nose. Dry your hands well afterwards.
- Hold a handkerchief in front of your mouth when sneezing / coughing or cough into the inside of your elbow fold. Preferably use paper handkerchiefs and throw them away after use. Use a handkerchief only once.
- Provide adequate ventilation in your living and sleeping areas.
- Do **not** shake hands
- Stay at least one and a half meters apart from others.

#### **Are the dunes and beach of Noordwijk accessible?**

The beach and dunes of Noordwijk are currently accessible and not prohibited. You can visit the beach and dunes. Taking into account: no group formation (more than 3 persons) and a minimum distance of 1.5 meters. Protect yourself and the people around you and adhere to these measures of the Central Government. However, the situation is closely monitored. When a risky situation arises, measures will be taken to temporarily close the beach. This happens when the influx to the coast is too great. This chance is higher on weekends with good weather. For these additional measures, visit the website or social media of the municipality of Noordwijk.